User-facing Data Services and Capability Building – Institutional Development (BoF)

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DESCRIPTION

We invite people to the second Birds-of-a-Feather discussion on user-facing data services and the underlying institutional models for building research data capability. In 2010 we were at an exploratory point in the development of research data services, helped along by the stimulus of external funding and attempts to engage with our research communities around research data. Based on feedback we propose to meet again in 2011, to discuss what we’ve learnt, the service models were implementing, what has worked and what doesn’t, and looking at how we’re building a sustainable capabilities within our institutions.

This BoF will consist of a summary of the 2010 discussion, followed by several two minute summaries from people across the eResearch and ANDS community on how eResearch is supported in their institutions, lessons learned, good and bad ideas. Presentations will include eResearch community members from Curtin University, CSIRO, Monash University, Queensland University of Technology, Swinburne University of Technology, University of Queensland and Victoria University, with more expected and all welcome! The short presentations will be again followed by an open discussion. We would like to discuss commonalities and differences in our approaches, and whether models have matured enough to form communities of interest and/or good practice.

OUTLINE

1. **Introduction.** Context and summary of the 2010 BoF.
   10 minutes
2. **Two minute presentations.** Brief presentations from active participants in the eResearch community who are working to establish support systems, projects or infrastructure at their institutions. What has worked and what hasn’t for them so far?
   20-25 minutes
3. **Open discussion.** What can we learn from the experiences of the presenters and others in the community? The discussion continues from the previous BoF, as well as opening up to new ideas.
   20-25 minutes
4. **Concluding comments.** Where to next, things to follow up on, working together etc.
   5 minutes

ABOUT THE SPEAKERS

**Bio – Teula Morgan, Associate Director Information Management Information Resources, Swinburne University of Technology**

Teula Morgan is Associate Director, Information Management at Swinburne Library, responsible for the Online Services and Liaison areas of the Library, and the University website. In her role at Swinburne Teula has successfully established content management systems and processes across a range of materials, such as institutional research outputs, online journals, images, and corporate publications, bringing a strong focus on improving the user experience to all projects. Teula is active in the institutional repository community and the library community generally, and has a background in online publishing and content management in the university, government, and community sectors.

**Bio – Dr Lyle Winton, Associate Director eResearch, Victoria University**

Lyle is the Associate Director for eResearch at Victoria University working with the Office for Research, IT Services and Library to develop e-research capability across VU. Lyle was formerly an analyst with the Victorian eResearch Strategic Initiative (VeRSI http://www.versi.edu.au/), a senior research support officer with the eScholarship Research Centre (http://www.esrc.unimelb.edu.au/) supporting the research community and eResearch initiatives at the University of Melbourne, and also a consultant to the DEEWR/JISC led international e-Framework for Education and Research (http://www.e-framework.org/). His research background is in experimental high energy physics and distributed computing, involving large-scale international collaborations. Lyle’s professional background is in the IT areas of infrastructure development, software design, development and project management.