User-facing Data Services and Capability Building – Institutional Development (BoF)

Teula Morgan¹, Lyle Winton², David Groenewegen³

¹ Swinburne University of Technology, Melbourne, Australia, TMorgan@swin.edu.au
² Victoria University, Melbourne, Australia, Lyle.Winton@vu.edu.au
³ Australian National Data Service, Melbourne, Australia, david.groenewegen@ands.org.au

DESCRIPTION
We invite people to the third Birds-of-a-Feather discussion on user-facing data services and the underlying institutional models for building research data capability. In 2010 we were at an exploratory point in the development of research data services, stimulated by external funding and attempting to engage with our research communities around research data. In the 2011 BoF discussions reflected an advancement in services, expertise, awareness raising and research data storage. Based on continued positive feedback we propose to meet again in 2012 to discuss what has changed over the last year, what we've learnt, how service models have evolved, what has worked and what hasn’t.

This BoF will consist of a brief summary of the previous discussion, followed by several two minute summaries from people across the eResearch and ANDS community on how eResearch is supported in their institutions, reflections on the last 12 months, lessons learned, good and bad ideas. Summaries are sought from eResearch community members present at previous BoFs including Curtin University, CSIRO, Monash University, Queensland University of Technology, Swinburne University of Technology, University of Queensland, Victoria University and ANDS, with more expected and all welcome! The short summaries will be again followed by an open discussion, identified as a beneficial activity in previous feedback.

OUTLINE

1. **Introduction.** Context and summary of the 2011 BoF.
   10 minutes

2. **Two minute summaries.** Brief overview from active participants in the eResearch community who are working to establish support systems, projects or infrastructure at their institutions. What has worked and what hasn’t for them so far? What changes have occurred in the last 12 months?
   20 minutes

3. **Open discussion.** What can we learn from the experiences of the presenters and others?
   30 minutes

4. **Concluding comments.** Where to next, anything to follow up on etc.
   5 minutes

ABOUT THE SPEAKERS

**BIO – TEULA MORGAN, ASSOCIATE DIRECTOR INFORMATION MANAGEMENT INFORMATION RESOURCES, SWINBURNE UNIVERSITY OF TECHNOLOGY**

Teula Morgan is Associate Director, Information Management at Swinburne University Library, responsible for the Online Services and Liaison areas of the Library. In her role at Swinburne Teula has successfully established content management systems and processes across a range of materials, such as institutional research outputs, online journals, images, and corporate publications, bringing a strong focus on improving the user experience to all projects. Teula is active in the institutional repository community and the library community generally. Before her role at Swinburne Library Teula worked in online publishing and content management in the university, government, and community sectors.

**BIO – DR LYLE WINTON, ASSOCIATE DIRECTOR OFFICE FOR RESEARCH, VICTORIA UNIVERSITY**

Lyle is the Associate Director of the Office for Research at Victoria University working with the Office for Research, IT Services and Library to develop e-research capability across VU. Lyle was formerly an analyst with the Victorian eResearch Strategic Initiative (VeRSI http://www.versi.edu.au/), a senior research support officer with the eScholarship Research Centre (http://www.esrc.unimelb.edu.au/) supporting the research community and eResearch initiatives at the University of Melbourne, and also a consultant to the DEEWR/JISC led international e-Framework for Education and Research (http://www.e-framework.org/).
His research background is in experimental high energy physics and distributed computing, involving large-scale international collaborations. Lyle’s professional background is in the IT areas of infrastructure development, software design, development and project management.

**BIO – DAVID GROENEWEGEN, DIRECTOR, RESEARCH DATA, AUSTRALIAN NATIONAL DATA SERVICE**

David Groenewegen is currently the Director of Research Data at the Australian National Data Service (ANDS). Previously he has been ARROW Project Manager and ARCHER Project Director, and spent a number of years working in the areas of electronic information provision and information literacy at Monash University, and in information resources at the University of Ballarat.